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NEWS FOR ASIA'S TRAVEL PLANNERS

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MGallery opens in Hong Kong

The MGallery Hotel Collection opened its first hotel in Hong Kong on 1 June, the 206 room Silveri Hong Kong – MGallery.

Positioned as an eco-friendly urban resort hotel styled after a modern manor house in Tung Chung, Lantau Island, the Silveri Hong Kong – MGallery takes its name from the historic silver mines of Hong Kong's Lantau Island.

"The Silveri Hong Kong – MGallery, raises the bar for sustainably responsible travel and positive hospitality," said Accor Greater China Chief Executive Officer Gary Rosen. "Hong Kong is an ideal fit for this new flagship hotel, welcoming domestic and international guests to experience MGallery's Memorable Moments."

The new MGallery property is located within the Citygate mixed-use commercial complex, a five-minute commute from Hong Kong International Airport and a 30-minute drive from the city centre.

Guests can enjoy an outdoor garden within the hotel featuring winding paths, a stylish 25-metre swimming pool, lawns, and a well-equipped fitness area.

Twelve signature suites

Follow us on:

surround the garden, featuring outdoor terraces, each with its own private outdoor plunge pool or private outdoor heated Jacuzzi overlooking the hills of Lantau.

The property's travel desk curates signature experiences such as private helicopter tours above Lantau; hiking adventures in Tai O; or excursions to nearby tourist attractions such as the world-famous Tian Tan Buddha, Po Lin Monastery, and Hong Kong Disneyland.

South Korea boosts international flights

Korea Airports Corporation, which manages five airports in the country, says South Korea will resume 22 international routes starting 8 June, totalling around 136 flights weekly.

Operating airports in Gimpo, Gimhae, Jeju, Daegu, and Yangyang KAC said the air route between Seoul's Gimpo and Tokyo's Haneda airports will open on 8 June.

Korean Air Lines, Asiana Airlines, Japan Airlines and All Nippon Airways are committed to flying the route, according to the News18 report. The Gimpo-Haneda route has been suspended since March 2020 due to the Covid-19 pandemic. Gimhae Airport in Busan is ready to resume 76 international flights on 13 routes from June 2022. Flights to Bangkok and Hanoi are a top priority to reconnect with Southeast Asian cities popular with leisure travellers from South Korea, followed by Fukuoka in Japan.

Vietnam has something to count about

Vietnam National Administration of Tourism resumes its headcount of International arrivals after a two-year pause noting that the General Statistics Office's data showed a 70.6 leap in visits (172,900) during May compared with the previous month.

For the period January-May, GSO counted 365,300 international arrivals, 4.5 times higher than the same period last year but 95 percent lower than the same period of 2019, before the first wave of Covid-19 infections that caused lockdowns worldwide.

Vietnam has been witnessing a steady increase in arrivals since the country reopened tourism in mid-March when international flights resumed.

GSO data showed arrivals from Australia and the US grew by 2,918% and 2,192%, respectively, to 17,806 and 49,675. Arrivals from Europe were up 975% to 65,253.



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THE PHILIPPINES REOPENS, READIES FOR GLOBAL MICE

The Southeast Asian country welcomes MICE organizers back to its tropical shores

The Meetings, Incentives, Conventions, and Exhibitions/Events (MICE) sector is poised to resume its full activities, fostering regional collaboration towards economic growth now that borders have reopened across the globe. As for the Philippine MICE sector, it is more than ready to cater to your business + leisure events.

Uniquely positioned at the crossroads of international trade and commerce in the Asia Pacific region, the Philippines has one of the most relaxed entry regulations, making it a viable destination to organize international gatherings and special events.

This year's edition of the World Travel & Tourism Council (WTTC) Global Summit hosted by the country is a perfect opportunity to demonstrate its commitment towards health and safety and environmental sustainability practices in handling face-to-face and hybrid MICE events in the new normal.

The Philippines has always banked on its global appeal in terms of offering high-quality venues, first-class hotels, and facilities throughout the country that are accessible and cost-effective– both key factors in choosing MICE destinations. Complementing these are the country's warm weather, legendary hospitality, rich cultural heritage, and a diverse option of tourism activities in its 7,641 islands.

The country's capital city is home to the Philippine International Convention Center (PICC), and SMX Convention Center that is located at the SM Mall of Asia complex which integrates corporate, lifestyle activities, and key financial institutions. Other leading MICE locations include Bohol, Boracay, Cebu, Davao, Iloilo, Palawan, and Vigan, proving that the Philippines, with its excellent business and travel incentives, is an attractive choice for MICE planners and organizers.

Today, the Philippines bolsters its MICE readiness efforts to create an authentic travel experience that will make each guest's business trip fun and memorable. Through the Department of Tourism -- its attached agency, the Tourism Promotions Board (TPB) Philippines, the country rebuilds its momentum with an enhanced incentive program for all MICE stakeholders.

The TPB MICE Plus Program

The enhanced MICE Plus Program is a set of incentives and privileges that the TPB offers to boost the industry by encouraging local and foreign MICE organizers to bring events to the Philippines.

Through the program, the TPB offers its expertise through a wide range of services and business solutions to assist organizers for every MICE category: Meetings and Conventions; Incentive Program Groups; Exhibitions; and face-to-face, hybrid, or virtual events. Additionally, bid preparations, liaison services, attendance promotions, and site inspections can be easily coordinated.

Eligible to apply are local and foreign MICE planners from private corporations/entities, MICE or business events, associations, academic institutions, National Government Agencies (NGA), Government-Owned and Controlled Corporations (GOCC), Government Financial Institutions (GFI), Local Government Units (LGU), and Non-Government Organizations (NGO).

MICE organizers in need of event support may send inquiries at mice@tpb.gov.ph or visit www.tpb.gov.ph/enhanced-mice-plus-program to avail TPB's assistance.



Spain wins Halal in Travel Award

Spain was recognised as this year's "Top Muslim-Friendly Emerging Destination (non-IC)" at the Halal in Travel Awards 2022.

The "Halal in Travel Awards" celebrate and recognise the

Muslim-friendly services offered in Spain continued to grow due to the close collaborative efforts between the public and private sectors.

Many hotels, restaurants and establishments in Spain adapt

to meet the needs of Muslim Many Muslims choose cities like Cordoba and Granada to spend Ramadan because of the number of hours of sunlight. During Ramadan, some institutions such as the Casa Árabe, Cordoba City Council and the Halal Institute organise activities such as the Noches de Ramadán in Cordoba, a special



travel industry players' efforts that significantly impacted the C Muslim lifestyle travel segments. a

This award acknowledges Spain's outstanding efforts in enhancing halal awareness levels, consequently leading to an increase in halal-friendly services.

Present to receive the award were the Ambassador of Spain to Singapore, His Excellency Santiago Miralles, and Spain Tourism Board's Director for Southeast Asia, Australia & New Zealand, Monica Sanchez.

Palacios Nazaries. View of the Alhambra in

Granada.

In his speech, Ambassador Miralles mentioned that the travellers. Certain products and services also have the Halal Certification awarded by the Halal Institute, which guarantees that

they meet the requirements demanded under Islamic law. The list of places with halal options in Spain where you can go to enjoy Spanish gastronomy is extensive. From small charming places to halal haute cuisine.

But aside from food, Spain also has some magnificent mosques, rich Islamic heritage, scenic landscapes, and buzzing cultural life.

programme of activities that includes films, workshops, talks, exhibitions and concerts.

For more information on Muslim friendly travel to Spain, visit <u>the Spanish Tourism |</u> <u>Tourist information on Spain |</u> <u>Spain.info GCC</u>

For the most updated travel safe information on visiting Spain, please visit: <u>https://</u> <u>travelsafe.spain.info/en/</u>





Hard Rock stands tall on MICE

Bali is one-of-a-kind location with stunning scenery, the island has unique cultural experiences, comfortable weather, and worldclass facilities for MICE. While the beautiful island attracts visitors from all over the world, it also provides attendees a numerous opportunities to blend business and pleasure in a single trip.

While planning for conference in Bali, accommodation selection is important because you need to find a resort with

Stay Like A Rock Star

Music brings everyone together. Hard Rock Hotel Bali is wellknown for its unique and upbeat concept that combines the beauty of legendary music with contemporary hospitality services.





All 418 guestrooms are well-designed: modern, stylish, and with beautiful touches of Balinese details. The stunning mosaicked patterns of rock icons that adorn the walls of the rooms, make the perfect backdrop for an Instagram selfie. The rooms are equipped with espresso coffee machine and BOSE Bluetooth speakers that can connect to your mobile devices so you can enjoy your playlists.

Rooms featuring either one king or two queen beds, fitted with pillow-top mattresses and Sleep Like a Rock[®] bedding that is designed for guests to relax and recharge.

Of course, no Hard Rock experience is complete without music. For that, you can enjoy the hotel's signature The Sound of Your Stay[®] programme, which consists of "TRACKS®", "PICKS®", and "WAX[®]". "TRACKS[®]" lets you download songs from the iTunes store to create a personalised soundtrack for an unforgettable holiday. "PICKS®" helps you live out your rock star dreams by letting you check out a Fender guitar, amplifier and earphones to jam in the room. If you do not know how to play the guitar, you can even learn by watching TV programmes that are available on the hotel channel.

Splashing Good Time

Take a dip in the biggest freeform swimming pool in Bali! Not to miss the unique sand island – it is a sunbathing paradise that also function as the stage for outdoor performances and volleyball matches.

There is no shortage of pool activities, as the team of rock agent organise a variety of activities and games, from water volleyball to balloon races. This will keep your group entertained while building strong teamwork.

Memorabilia Tour

More than 500 pieces of



a convenient location (close to local attractions, malls, and eateries), as well as can provide fun team-building activities, and has good meeting facilities. Hard Rock Hotel Bali – Asia's first Hard Rock Hotel is a good pick for your next MICE event.

Location

Situated on the iconic Kuta Beach – the hub of Bali's entertainment and shopping district – you will be spoilt for choices for dining and shopping. The resort is located approximately 15 minutes or two miles from Ngurah Rai International Airport.





memorabilia from both local and international artists adorn the hotel's walls and spaces, showcasing incredible pieces of music history and setting the stage for an unforgettable experience. Don't forget to join the complimentary tour during your stay!

Centerstage

The Centerstage is a multipurpose lobby bar located in the heart of the hotel. With live band performing nightly on a raised stage above the bar, the energy here is tremendous and you will feel like you're in a live concert.

Meet Like A Rock Star

The Hard Rock Hotel Bali's expansive indoor/outdoor meeting and event space is infused with unique,



contemporary, music-inspired design and cutting-edge technology.

The team at Hard Rock Hotel Bali gives an amplified service and amazing experiences for any occasion, from intimate private meetings to spectacular events!

Your group will be treated like rock stars! Imagine this – welcome live band performance upon arrival, rockin' team activities, group photo at guitar monument, Hard Rock's merchandise as a welcome amenity, Centerstage VIP access, poolside private lunch or dinner events on Sand Island! You will be spoilt for choices.

Rock 'N' Roll Team Building

There are numerous musicthemed activities and interactive entertainment options at Hard Rock Hotel Bali that are suited for any conference, event, or group size. Your team will feel like rock stars while bonding over their favourite music. They can form a rock band, learn to play instruments, and then record their own music track in the Boom Box Recording Studio.



Balinese Cooking Class

Interested in knowing more about local cuisine? You can organize cooking classes for your group. In just a few hours, you will learn about Balinese spices and what goes into the heart and soul of Balinese cooking.

Indeed, Bali is an excellent location for your next meeting or business retreat! If you're planning future corporate retreats, get in touch with Hard Rock Hotel Bal to find out more.

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Go City reinvests in Thailand



Go City, a multi-attraction pass, relaunches Go City Bangkok this week and confirms a renewed investment in Thailand.

The reimagined product now offers travellers to Bangkok access to more than 25 of the destination's top attractions, experiences and tours. Additionally, Go City has expanded pass options in the most popular destinations for Thai travellers, including London, New York, Paris, Stockholm and Sydney.

Go City Bangkok soft-launched in February 2020, with 60% of sales coming from long haul markets such as the UK, US and Canada before travel restrictions ended inbound tourism. During the pandemic, Go City doubled down on tech and invested in long term improvements to the business, including rebranding the company around the customer.

Favourite destinations amongst Go City Thai customers

As the industry looks ahead to the full return of travel, Go City is betting big on APAC, both as a source market and destination. Thailand grew to be the company's fifth-largest source market in APAC, and demand signals for Go City Bangkok are strong.

"We're increasingly optimistic about APAC's bounceback," said Go City CEO Jon Owen. "As soon as restrictions began lifting earlier this year, we saw sales grow 10x. Go City Bangkok's launch is the first step, but we're equally excited to improve the experience for Thai travellers as they look to return to destinations including London, New York and Paris, which were the most popular cities in the Go City portfolio amongst Thai travellers in 2019."

Attractions now available with the Bangkok pass include the King Power Mahanakhon Skywalk, Chinatown Food Tour and Bangkok Pub Tour. Popular staples include Ayutthaya Day Tour, Chao Phraya River Dinner Cruise, Tuk Tuk Tour, and authentic Thai massage experiences. Go City plans to add more lifestyle options into the mix, such as sky bars, F&B options and other lifestyle products.

There are two options for the Go City Bangkok pass.

An Adult Two-Day All-Inclusive Pass costs THB2,999 (approximately USD89).

An Adult Three-Choice Explorer Pass costs THB1,899 (approximately USD57).

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Norwegian lines up animal welfare goals

Norwegian Cruise Line Holdings Ltd, a leading global cruise company which operates Norwegian Cruise Line, Oceania Cruises and Regent Seven Seas Cruises, is expanding its commitment to responsible sourcing practices, including the legal, ethical and humane treatment of animals within its supply chain.

In support of the company's global sustainability programme, Sail & Sustain, the company has strengthened its efforts with new standards and goals to promote animal welfare and sustainable sourcing across four key areas: chicken, eggs, pork and seafood.

"We are pleased to strengthen our commitment to animal welfare and responsible sourcing with concrete goals around chicken, eggs, pork and seafood. We recognise our responsibility to be good corporate citizens and our unique position to drive a positive impact across our supply chain," said Norwegian Cruise Line Holdings Ltd president and chief executive officer Frank Del Rio. "We do not plan to stop here, and we will continue to engage with our diverse suppliers worldwide to promote and encourage sustainable practices, including animal welfare."

Animal welfare is important to the company and its stakeholders, and the company encourages its suppliers to implement procedures to prevent the mistreatment of animals.

Current goals

100% target for chicken purchased from suppliers in the US and Canada who meet GAP standards by 2024. The company is currently phasing in updated purchasing policies for chicken using standards from the Global Animal Partnership (GAP). These standards define humane treatment for chicken housing and processing. By 2024, we plan to have all chicken purchased in the US, and Canada sourced from suppliers who meet GAP standards.

100% target for cage-free eggs from US suppliers by the end of 2025. For laying hens, cagefree confinement systems are considered to be more humane as they allow greater freedom of movement and space to express more natural behaviours than conventional methods. That's why the company continues to identify and encourage U.S.based suppliers to use cage-free environments for their hens.

100% target for gestation crate-free pork by 2025. The company is actively engaging with its suppliers to source only pork products that have been raised without the use of gestation crates.

100% certified sustainable seafood by 2025. The company has made strong progress in purchasing all seafood from certified sustainable sources. More than half of its worldwide seafood purchases were certified by a recognised certification authority, such as the Marine Stewardship Council (MSC), the Aquaculture Stewardship Council (ASC), and the Best Aquaculture Practices (BAP), or the Global Aquaculture Alliance (GAA), in 2019. we are pleased to formally define our Animal Welfare Commitment and outline our overall Responsible Sourcing Mission Statement. Through these initiatives, we can ensure responsible sourcing practices will remain deeply rooted across our entire organisation."

The company is working with suppliers to increase the availability of cage-free eggs, GAP-certified chicken, gestation crate-free pork and certified

RESPONSIBLE SOURCING

We are committed to working with diverse partners across the supply chain is source safe, high quality, ethically responsible and sustainable products for our guests. In 2021, we spent nearly 52 billion prepresenting a wide variety of goods and services, and partnered th nearly 20,000 suppliens globally, we recognize the economic, vironmental and social impact of this large global network of ppliers and believe we can work with our business partners and other

We have formal policies and clearly defined expectations in place for our suppliers regarding environmental management, health and safely ethics, anti-brency, human rights and labor practices. In 2022, we updated our Vendor Code of Conduct and introduced a Responsible Sourcing Mission Statement to outline these executations.





"Our strong and diverse supply chain, consisting of nearly 20,000 global suppliers, form the underpinnings of our day-to-day operations," said Carl Robie, executive vice president of supply chain and logistics of Norwegian Cruise Line Holdings Ltd.

"It's a natural step for us to align all levels of our business with our global sustainability program, Sail & Sustain, and sustainable seafood. If the supply needed to reach these goals is not available, the company will continue to work with our supplier partners to continue expanding product availability to meet demand. The company plans to provide progress updates against these goals in its annual Environmental, Social & Governance report.

Please view more details on the Company's Animal Welfare

goals and roadmap, Animal Welfare Commitment and Responsible Sourcing Mission Statement here.

Norwegian Cruise Line Holdings Ltd. (NYSE: NCLH) is a leading global cruise company which operates the Norwegian Cruise Line, Oceania Cruises and Regent Seven Seas Cruises brands. (Your Stories Norwegian Cruise Line Holdings)



Indians ready to book Thai resorts

Indian travel companies say the Thailand Pass scheme is no longer an obstacle for travellers, and having more direct air links from Indian citifies to the island of Phuket will boost visits from India. occupancy from Kolkata. I am praying that the direct flight from India remains flying. If the flights are there, definitely customers will visit Phuket."

He added that at the TTM+, he was sourcing luxury travel



Participating in the Thailand Travel Mart Plus (TTM+) 2022, held in Phuket, Indian travel agencies said they are seeking new travel products for the luxury end of the market to serve Indian honeymooners and 'event' travellers.

But the biggest plus factor supporting the sales of Phuket holidays are direct air links to the Thai holiday island from key Indian cities, including Mumbai, Kolkata, Bangalore, and Delhi.

Vayu Seva Tours & Travel Private Limited CEO Sajjan Kumar Gupta said that since travel restrictions eased, the Indian traveller market has responded very well as overseas trips resumed after a two-year hiatus.

"We have got an average daily of around 800 seats out of Kolkata to Thailand. And we're doing almost 70% plus products, especially pool villas, to attract Indian travellers with high purchasing power. Travel costs

Travel costs have risen around 10 to 15% worldwide, but travellers are prepared for the increase and are keen to resume their holiday plans

put on hold by the Covid-19 pandemic.

Airwing International Travels CEO Rajesh Kamat said the company has been seeing an uptick in demand after 1 June, when Thailand eased its travel requirements, saying it would bode well for MICE travel in the upcoming summer months.

"Returning to TTM+ this year, we focused on sourcing new travel products, which is trending after the two years of Covid," he explained. "Meanwhile, direct flights to Phuket from Mumbai, Bangalore, and Delhi make it more convenient. We are concentrating on selling trips of four nights in Phuket and two nights in Krabi."

Euphoria World Travels Pvt Ltd managing director Varun Modi said the beaches, mountains, and Thai culture remain top Thai travel products for clients. In the pre-Covid era, the company sent 5,000 people to Thailand annually, with MICE and wedding groups being the two main markets.

"Selling Thailand is becoming easier as the awareness has been established and restrictions have been eased. Also, Phuket offers a wide range of products, from beachside villas and conventions to sports and entertainment that can cater to the needs of event travellers and honeymooners."

Indian travellers are Thailand's top priority market following the collapse of travel from Russia and the ongoing lockdown of China's outbound travel market. India is a standout market that currently offers the best opportunities for Thai travel content providers. Still, it might be overly optimistic to think India could compensate for the market losses in China and Russia.

Statistics from the Thailand Pass showed that from 1 January to 24 May 2022, 100,884 Indian travellers arrived in Thailand under the scheme. Meanwhile, since the Thai government has eased some travel restrictions and closed down the Test & Go programme, the country claims to have welcomed 3,000 Indian tourists daily.

In 2019, Thailand received 1.96 million tourists from India, decreasing to 261,730 in 2020 and 6,544 in 2021. This year, the Tourism Authority of Thailand expects a strong rebound and aims to attract at least 500,000 tourists from India, generating THB22.5 billion baht in revenue for the country. Full story.



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Princess resumes Australian sailings

The return of cruising in Australia continued with the arrival of Princess Cruises' Coral Princess into Brisbane, Queensland on 7 June to commence her inaugural season.

The ship's arrival marks the first-ever ship to be homeported at the new state-of-the-art

Europe, Stuart Allison said the ship's homeport season in Brisbane was set to inject an estimated AUD60 million to the Queensland economy in crew and passenger spending, ship supplies and port charges. "Queensland will feature front and centre in a new





Brisbane International Cruise Terminal and the first of Princess Cruises' MedallionClass vessels to call Australia home.

Building on the momentum of sister line P&O Cruises Australia's Pacific Explorer's first sailing from Sydney end of May, Coral Princess is set to depart on its first guest cruise on 16 June 2022.

Princess Cruises' senior vice president Asia Pacific, UK and

winter program of sailings from Australia, which demonstrates Princess Cruises' commitment to cruising Down Under and to the local travel agent community. Our focus on Brisbane also reflects the demand for cruise holidays among Queenslanders and the growing interest in domestic cruising."

The 2000-guest ship will offer 11 cruises departing Brisbane from 3 to 12 nights between June and August before returning for another 10 cruises this summer from November. The MedallionClass ship will make 48 calls to Queensland's ports this year, including her first visits to Airlie Beach in the Whitsundays, Cairns and Port Douglas.

Highlights of Coral Princess' winter programme include:

- Six short getaway cruises from Brisbane and Sydney – perfect 'seacations' for those with busy schedules needing a short break.
- Five 7-day Queensland roundtrip cruises from Brisbane, sailing to Cairns, Port Douglas, and Airlie Beach (for the Whitsundays).
- A new 7-day New South Wales Coast roundtrip from Brisbane, with a maiden call to Eden (Sapphire Coast), Sydney, and Newcastle.
- A new 12-day Queensland and New South Wales voyage, sailing roundtrip from Brisbane.
- A new 12-day Queensland and the Conflict Islands voyage (roundtrip from Sydney or Brisbane) crossing the Coral Sea to visit the stunning and remote Conflict Islands in Papua New Guinea.

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For your next MICE event please visit us at HardRockHotel.com/Bali, email sales.hrhb@hardrockhotels.net or call +62 361 761869 ext 7159.





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